

ANALYZING JOB SATISFACTION AMONG GOVERNMENT AND PRIVATE BANK EMPLOYEES IN AMPARA REGION SRI LANKA

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The purpose of this research study is to check the overall job satisfaction associate with demographic factors: Gender, Age, Ethnicity, Civil Status, Experience, Educational Qualification and Bank Types in Ampara region government and private bank employees. To collect required data for this research study 180 questionnaires were personally administered among the respondents and received only 105 questionnaires which indicate the 58.33% response of the respondents. Simple random sampling method was used to select the sample. The appropriate statistical tests: Reliability test, Principle Component Analysis, Independent Samples t-test and ANOVA test were used to analyse collected data. The independent sample t-test result reveals that, there is a significant different between gender and type of bank job satisfaction whereas there is no different between civil status job satisfaction. Male employees have more job satisfaction than female employees and also private bank employees have more job satisfaction than government bank employees. Furthermore, ANOVA result concludes that, there is no significant different between age, ethnicity, educational qualification and year of experience and job satisfaction.

Keywords: Bank employees, Job satisfaction, Ampara region, Private bank, Government bank